



To,  
The Directors  
Grandslam Developers Pvt Ltd  
A-40 , Ithum , Sector-62 Noida  
Uttar Pradesh ( India ) 201309

03/05/2019

Subject – Still Problem Faced by Owners of Ithum Building

Dear Sir ,

Greetings

In continuation of earlier communications letter submitted on 15<sup>th</sup> March 2019 and Reply by GDPL dated on 13<sup>th</sup> April 2019 ( received on 15<sup>th</sup> April 2019).

Major Issues Flagged /Discussed / Submitted	Observation / Status Position	
1. Proper Calculation of basis of Super Area	Owners have not received the calculation of the basis of super area kindly share on immediate basis .	
2. Status of Issuing of possession letters and status of registry of Units	Most of Owners have not received Possession letter	
3. Maintenance deficiency and related issues such as housekeeping -floor cleaning ,Wash rooms cleaning , guarding , female Security guards , regular upkeep of common area etc were flagged and discussed	Maintenance services still deficient	
4. Invoice of Maintenance Charges ( CAM) issued from back date	We are still to get the details of the scope of services along with the breakup of Maintenance Charges .	
<b>Other Issues</b>		
1. To Improve Mobile network connectivity	Thanks for taking the action , kindly inform when the process is completed	
2. No Availability of DTH Facility	It is requirement of majority of Unit Owners	

**Ithum Owners Welfare Association**

A-40, I-Thum, Sector-62, Noida, U.P. - India, 201309, Ph.: 0120-4291741 , | E mail : ithumowa@gmail.com

1. Movement of Trucks of LOTS Causing disturbance	Still there is deficiency , We are still facing the Problem	
2. Allotment of Parking spaces to Unit holder	Issue still Pending	
3. Dust in Parking Area	Still improvement require	
4. Additional Deployment of Female Security Guards	Still improvement require	
5. Interior Work activities in Units during day time	Thanks for Action	
6. Beautification of Entrance lobby on the ground floor and display of signages of units	Still pending	

We request you to kindly resolve the above problems on Most Urgent Basis

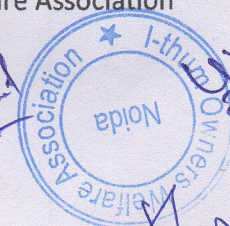

Thanking You

**OWNERS WELFARE ASSOCIATION**

For Ithum Owners Welfare Association

Nominated Members

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