

A-40 , Ithum , Sector-62 Noida Uttar Pradesh (India) 201309 06/06/2019

Dear Sir,

A Lot of regular follow up from last 4-5 days , Verbal communication with your team as well as email communication, Still Air Condition Problem is not resolve by your team in the offices of Tower A and Tower B . As you know that due to air condition system is not working properly there is suffocation & heat in all the offices due to this it is not possible to work and sit in the office . Due to this issue from last four days all of us losing the business and getting the big financial loss in terms of loosing existing business work & opportunities .

Dear Director / Management,

Kindly confirm/ Advice to Whom we blame for this business loss & Finance loss as staff salary etc (Your Planning team , Technical Team , Management etc.) and How we all will be get reimburse/ Compensate for this direct business financial loss by you or your team

Now we (all owners and association) wants to know what is your corrective and preventive action on AC problem and what is the last date/ Time of this problem become resolve and air conditioning work smoothly in all our offices. We also want to know your backup plan for future after rectification. if these problem occurs again.

Please take this matter on priority and take the necessary action with immediate effect. We are waiting for your confirmation and reply.

Note - This is very alarming situation that presently only Less then 50% offices are running in tower B, Ideal office running in Tower A, Tower C is not running. When all Towers A, B, C run together what happen????

Ithum Office Owners Welfare Association, A-40, Sector 62, NOIDA-201301 www.ithumowa.org.in

I thum Office Owners Welfare Association

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Dr. Alok Goel (President) (Tower B-920)

Mr. Vivek Deep (Secretary) (Tower B- 702)

Mr. Raj Kumar Garg (Vice President) (Tower A-615)

Mr. Pawan Chauhan (Treasurer) (Tower A- 1120)